



**DOWNSEND
SCHOOL**

Inspiring Young Minds

VOICE OF THE PARENT 2021 LITTLE DOWNSEND EPSOM

- **THE HEADLINES**
- **WHAT WE'RE DOING WELL**
- **THE ACTION PLAN**



"Feedback is the breakfast of champions.."



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Little Downsend Epsom headlines

NET PROMOTER SCORE



LEADERSHIP AND CULTURE



TEACHING AND LEARNING



OPERATIONS



COMMUNICATIONS



RESPONSE RATE





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WHAT WE'RE DOING WELL...



OUR PEOPLE ARE INCREDIBLE

The leadership, teaching and professional team show an unwavering commitment, warmth and energy. A can-do attitude, always willing to go the extra mile.



A BALANCED PERSPECTIVE

We stretch academically but never lose sight of the child within.

You told us your children are happy and love coming to school.



WE RESPONDED WELL TO THE PANDEMIC

We adapted well to online learning and then put in place a safe, thorough and well-thought-through plan to return children to school.



WE FEEL LIKE A FAMILY

You spoke volumes of our warm, welcoming, family-feel.

"A very attentive, supportive, brilliant school.."



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WHAT COMES NEXT...

Streamline
communications



We will:

- Be clear on the platforms we use and for which purpose
- Make clear what they are for and how to retrieve passwords
- Create Start of Term interactive brochures to compile information in one place
- Write less and say more!

Finesse Cognita
Connect



We will:

- Create FAQs to address any niggles
- Increase staff training to use it to the best of its potential
- Work with Weduc to fix bugs

And.....

Keep innovating, being ambitious and looking to the future!



We will:

- Launch our new 'Future Skills' vision and be clear with you how this will benefit your children

We will:

- Keep thinking creatively about the best way to challenge and stretch your children

We will:

- Develop partnerships with brilliant people, like Lego, to excite your child and ignite their learning

