



DOWNSEND
SCHOOL

Inspiring Young Minds

VOICE OF THE PARENT 2021 - MAIN SCHOOL

- THE HEADLINES
- WHAT WE'RE DOING WELL
- THE ACTION PLAN



"Feedback is the breakfast of champions.."



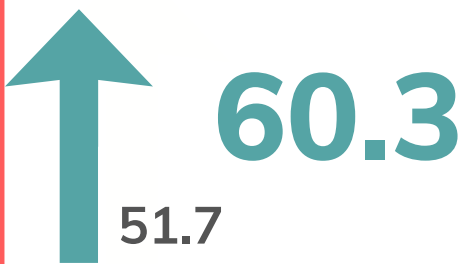
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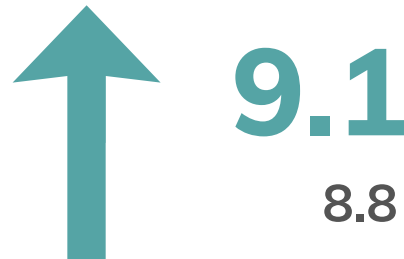
VOICE OF THE PARENT 2021

MAIN SCHOOL HEADLINES

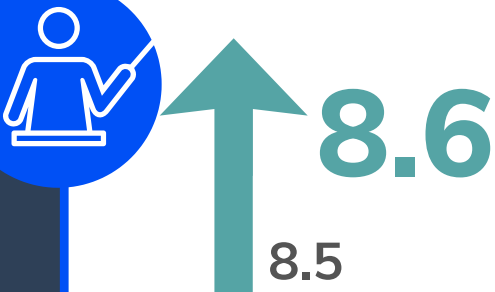
NET PROMOTER SCORE



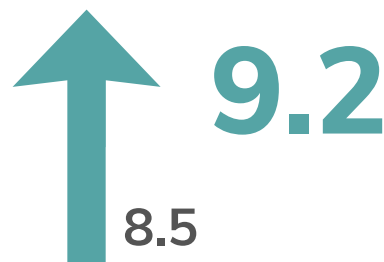
LEADERSHIP AND CULTURE



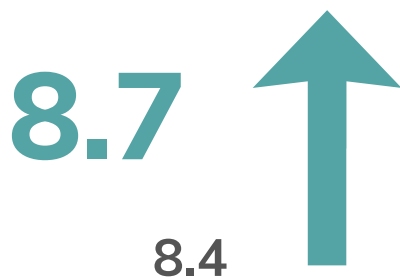
TEACHING AND LEARNING



OPERATIONS



COMMUNICATIONS



RESPONSE RATE





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WHAT WE'RE DOING WELL...



OUR PEOPLE ARE INCREDIBLE

The leadership, teaching and professional team show an unwavering commitment, warmth and energy. A can-do attitude, always willing to go the extra mile.



A BALANCED PERSPECTIVE

We stretch academically but never lose sight of the child within.

Happy and thriving children are words we heard more than once!



WE THINK CREATIVELY

Whether it's managing the Car Park, or providing a huge range of clubs, our approach is seen as flexible, ambitious and innovative.



WE'VE EMBRACED DIGITAL

Our online learning programme and 1-2-1 device rollout has taken us from strength to strength in digital mastery.

"Happy, thriving and confident..."



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WHAT AND HOW TO IMPROVE..

What does 'good' look like for my child?



We will be clearer at the start of each term:

- How we will assess your child's progress
- How we will feed that back to you both in person, and via written reports
- How to understand what 'good' looks like for your child
- How to judge your child's personal strengths

Recruitment of Senior School SENCO



We will continue to provide excellent support to those who need it by:

- Recruiting an additional member of staff to support the learning needs of Senior School pupils

Provide excellent Senior School pathway preparation and support



We will continue to provide:

- Critical Thinking lessons, including Reasoning, for all children in Y5 and 6
- Interview preparation in Y6
- Meticulous tracking and action plans
- Personalised support and transition for child and family



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WHAT AND HOW TO IMPROVE...

Simplify and
streamline channels
and communications



We will:

- Assess the number of platforms we use and why
- Make clear what they are for and how to retrieve passwords
- Create Start of Term interactive brochures to compile information in one place
- Write less and say more!

Finesse Cognita
Connect



We will:

- Create FAQs to address any niggles
- Increase staff training to use it to the best of its potential
- Work with Weduc to fix bugs

And.....

Keep innovating, being ambitious and looking to the future!



We will:

- Launch the Creative Arts Centre and invite you in to enjoy it with us

We will:

- Launch our new 'Future Skills' vision and be clear with you how this will benefit your children

We will:

- Continue to invest in the school to recruit the best staff and give pupils amazing opportunities

